

Customer Side Cancellation flow



Evergreen Farms
3795 Drew Road, Cumming, GA 30040
Phone: +16785050343
Email: contact_evergreenfarmsusa@yopmail.com

Customer Information
Name: Bindu
Email: bindusree0274@gmail.com
Phone: 6304064643
Service Address: Washington Road, East Point, GA, 30344, United States
Contract ID: SSUB-00024

Subscription Plan Details
Plan Name: Lawn Mowing Service Subscription
Service: Lawn Mowing Service
Billing Frequency: Monthly
Recurring Rate: **\$142.13**
Start Date: Sep 8, 2026
Status: **ACTIVE**

 **Financial Settlement Breakdown**

Settlement Item	Quantity / Calculation	Amount
Total Payments Received	Sum of successful billing cycles	\$142.13
Completed Service Visits Cost	1 visits × \$74.16/visit	\$74.16
✓ Net Refund Amount Owed to Customer		\$67.97

* You have paid more than the cost of completed visits. A refund of **\$67.97** will be processed back to your original payment method.

Service Visits Schedule

1 Completed

1 Pending Verification

21 Cancelling

Visit #	Description	Scheduled Date	Status
Visit #1 (#j_7601)	Lawn Mowing Service	Sep 16, 2026	Completed
Visit #2 (#j_7602)	Lawn Mowing Service	Sep 22, 2026	Pending Verification
Visit #3 (#j_7603)	Lawn Mowing Service	Oct 2, 2026	Cancelling
Visit #4 (#j_7604)	Lawn Mowing Service	Oct 8, 2026	Cancelling
Visit #5 (#j_7605)	Lawn Mowing Service	Oct 19, 2026	Cancelling

 **Note:** 1 visit(s) scheduled in the past are currently undergoing completion review by our team and will be reconciled on your final statement.

Cancellation Agreement & Terms

Terms of Cancellation:

- **Automatic Termination:** Recurring subscription charges will cease immediately upon cancellation.
- **Visit Cancellation:** All future pending/scheduled visits under this plan will be automatically cancelled.
- **Balance Settlement:** Any outstanding settlement balance will be invoiced to your registered email and must be paid upon receipt.
- **Non-Reactivation:** Cancelled subscriptions cannot be reactivated automatically.

☐ I understand and agree to the cancellation terms & settlement calculation.

Reason for Cancellation

Optional Feedback

← Keep My Subscription

⊗ Cancel Subscription

Confirm Cancellation?



**Are you sure you want to cancel your Lawn Mowing
service Subscription?**

A refund of \$67.97 will be queued for processing.

Keep Subscription

Yes, Cancel Now



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✓ Your subscription has been cancelled successfully.

✗ Subscription Cancelled

This subscription was cancelled on 1/10/2026. All future service visits have been stopped.

Customer Information

Name: Oye

Email: oye@yopmail.com

Phone: (567) 897-3245

Service Address: Samford Park Avenue, Sugar Hill, GA,
30518, US

Contract ID: SSUB-00067

Subscription Plan Details

Plan Name: Lawn Mowing Service Subscription

Service: Lawn Mowing Service

Billing Frequency: Monthly

Recurring Rate: **\$50.56**

Start Date: Oct 1, 2026

Status: **CANCELLED**

📄 Financial Settlement Breakdown

Settlement Item	Quantity / Calculation	Amount
Total Payments Received	Sum of successful billing cycles	\$50.56
Completed Service Visits Cost	7 visits × \$67.41/visit	\$471.87
⚠️ Outstanding Settlement Balance Due		\$421.31

* A settlement invoice for **\$421.31** will be automatically issued to oye@yopmail.com with an online payment link upon cancellation.

Evergreen Farms - Final Settlement Invoice (\$67.41) for LawnMowing service Subscription

Evergreen Farms support <dvrmedical@gmail.com>

Thursday, October 1, 2026 11:39:18 AM

Show pictures

Invoice-I...



Final Settlement Invoice

Subscription Cancellation Notice & Balance Due

Dear Oye,

Your subscription for **Lawn Mowing service Subscription** is being cancelled. Per our service agreement, we have prepared a final reconciliation of all completed field visits and payments processed during your active cycle.

RECONCILIATION DETAILS

Completed Field Visits	8 of 9 visits
Rate per Visit	\$67.41
Cost for Completed Services	\$539.28
Total Amount Paid to Date	\$471.87
Outstanding Balance	\$67.41
Total Amount Due	\$67.41

[Pay \\$67.41 Online Now →](#)

Secure payment powered by Stripe. You can pay via Credit Card, Apple Pay, Google Pay, or Bank Transfer.

Your official itemized POS Invoice PDF is attached to this email.

If you have any questions or believe there is a discrepancy with your completed visits, please reply directly to this email or contact our support team.

Evergreen Farms - Payment Received - Invoice #I_6125

Evergreen Farms support <dvrmedical@gmail.com>

Thursday, October 1, 2026 11:41:06 AM

Show pictures

Invoice_I...

Evergreen Farms

Payment Received Successfully

Thank you for your payment! Your transaction has been processed and applied to your account.

Transaction Summary

Customer:	Oye
Invoice ID:	I_6125
Payment Method:	Credit Card (Online)
Amount Paid(\$):	67.41

A copy of this receipt has been saved to your account. If you have any questions, simply reply to this email or contact us at +16785050343.

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www.evergreenfarmsusa.com

Automatic Schedule & Job Cleanup

- **Future Jobs Cancellation:**

- All future scheduled jobs under the contract are automatically marked as **auto-cancelled**.

Payments	Jobs	Activity History	FILTER: All Jobs		TOTAL JOBS 2	IN PROGRESS 0	COMPLETED 0
☐	S.NO	JOB TITLE	JOB ID	START DATE	END DATE	AMOUNT	STATUS
☐	1	Test August	j_7824	08/02/2027	08/02/2027	\$96.30	Auto Cancelled
☐	2	Test August	j_7825	08/16/2027	08/16/2027	\$96.30	Auto Cancelled

- Field technicians' mobile schedules/calendars are instantly cleared so technicians do not visit cancelled accounts.

• Past Uncompleted Jobs Reconciliation:

- Past scheduled jobs that were not yet marked "Completed" are flagged as *Pending Verification* so admin/dispatch can verify whether the visit occurred before final invoicing.

Payments	Jobs	Activity History	FILTER: All Jobs		TOTAL JOBS 9	IN PROGRESS 1	COMPLETED 8
☐	S.NO	JOB TITLE	JOB ID	START DATE	END DATE	AMOUNT	STATUS
☐	1	Lawn Mowing Service	j_8077	10/01/2026	10/01/2026	\$67.41	InProgress
☐	2	Lawn Mowing Service	j_8078	10/01/2026	10/01/2026	\$67.41	Completed
☐	3	Lawn Mowing Service	j_8079	10/01/2026	10/01/2026	\$67.41	Completed
☐	4	Lawn Mowing Service	j_8080	10/01/2026	10/01/2026	\$67.41	Completed
☐	5	Lawn Mowing Service	j_8081	10/01/2026	10/01/2026	\$67.41	Completed
☐	6	Lawn Mowing Service	j_8082	10/01/2026	10/01/2026	\$67.41	Completed
☐	7	Lawn Mowing Service	j_8083	10/01/2026	10/01/2026	\$67.41	Completed
☐	8	Lawn Mowing Service	j_8084	10/01/2026	10/01/2026	\$67.41	Completed

CANCELLATION SETTLEMENT

SETTLED

. Official POS Invoice & Accounting Records

• Dual Invoicing:

- Generates an official internal **Evergreen POS Invoice** record (e.g. **#I_6125**) in the database.

Payments	S.No	Quotation Id	Total Amount	Total Paid	Due Amount	Payment Status	Start Date	End Date
	1	Q_6997	\$606.72	\$539.28	\$0.00	FullPaid	10/01/2026	10/01/2027

Invoices & Payment Transactions								
#	Invoice Id	Amount	Mode	Check Number	Credit Tax	Status	Date	Actions
1	I_6121	\$50.56	Online	-	\$1.51	FullPaid	10/01/2026 10:58 AM	
2	I_6124 Settlement	\$421.31	Card	-	\$12.64	FullPaid	10/01/2026 11:02 AM	
3	I_6125 Settlement	\$67.41	Card	-	\$2.02	FullPaid	10/01/2026 11:10 AM	

- Links the POS invoice with the Stripe checkout session so both online payments and internal accounting ledger are synchronized.
- **PDF Generation:**
 - Automatically compiles and attaches the itemized PDF invoice containing company branding, visit line items, credit card tax breakdown, and due dates.

**Evergreen Farms USA**

3795 Drew Rd, Cumming, GA, 30040

Email: contact@evergreenfarmsusa.com

Phone: +1 (678)505-0343

SUBSCRIPTION RECEIPT

OYE-10/1/2026-I_6125

DATE
10/1/2026**TOTAL**
\$67.41**BILLING CYCLE**
Monthly**TO**

Oye
Samford Park Avenue
Sugar Hill GA 30518
US
oye@yopmail.com
(567) 897-3245

PAYMENT TYPE	AMOUNT (\$)	STATUS	PAYMENT MODE	DATE
Full Payment	\$67.41	pending	online	10/1/2026

*Thank you for your business!***Notes:**

1. Automatic Recurring Billing: You authorize automatic recurring charges based on your selected billing frequency.

CANCELLATION SETTLEMENT

BALANCE DUE

Completed Jobs	8 of 9 jobs
Amount per Job	\$67.41
Cost for Completed Jobs	\$539.28
Total Amount Paid	\$471.87

Balance Due from Customer

+\$67.41

1 Past Visit Pending Completion Review

There is 1 visit scheduled on or before today not yet marked Completed. If performed, select it in the **Jobs** tab and update to **Completed** using Bulk Edit to automatically reconcile the settlement.

Settled & Paid on Oct 1, 2026

View Receipt / Invoice

INVOICE OUTDATED — RESEND REQUIRED

Stripe Invoice #L_6124 Sent on Oct 1, 2026 11:01 AM (\$421.31)

View Previous Checkout Link (\$421.31)

Job status changed after invoice was sent: The settlement balance is now **\$67.41** (previously invoiced for **\$5421.31**). The existing Stripe link will only charge the old amount. Please click **"Resend Updated Stripe Invoice (\$67.41)"** below to generate a new Stripe session and email the updated invoice to the customer.

Settlement Actions:

Resend Updated Stripe Invoice (\$67.41)

When a job status updated after cancellation a warning is showed for admin to resend the invoice for completed job.

CANCELLATION SETTLEMENT

BALANCE DUE

Completed Jobs	8 of 9 jobs
Amount per Job	\$67.41
Cost for Completed Jobs	\$539.28
Total Amount Paid	\$471.87

Balance Due from Customer

+\$67.41

1 Past Visit Pending Completion Review

There is 1 visit scheduled on or before today not yet marked Completed. If performed, select it in the **Jobs** tab and update to **Completed** using Bulk Edit to automatically reconcile the settlement.

Settled & Paid on Oct 1, 2026

View Receipt / Invoice

Stripe Invoice #L_6125 Sent on Oct 1, 2026 11:09 AM (2x sent)

View Stripe Checkout Link

Settlement Actions:

Resend Stripe Invoice (\$67.41)

After admin resends stripe link to the customer, stripe invoice sent on with timestamp with show.

CANCELLATION SETTLEMENT

BALANCE DUE

Completed Jobs	8 of 9 jobs
Amount per Job	\$67.41
Cost for Completed Jobs	\$539.28
Total Amount Paid	\$471.87

Balance Due from Customer

+\$67.41

1 Past Visit Pending Completion Review

There is 1 visit scheduled on or before today not yet marked Completed. If performed, select it in the **Jobs** tab and update to **Completed** using Bulk Edit to automatically reconcile the settlement.

Settled & Paid on Oct 1, 2026

View Receipt / Invoice

Stripe Invoice #L_6125 Sent on Oct 1, 2026 11:09 AM (2x sent)

View Stripe Checkout Link

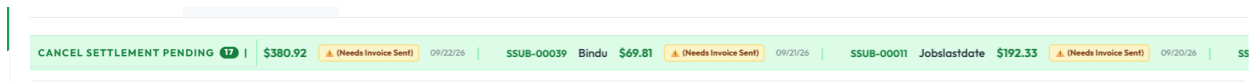
Settlement Actions:

Resend Stripe Invoice (\$67.41)

once customer completed payment settled paid on with timestamp

- **Global Pending Ticker (`CancelSettlementPendingTicker.tsx`):**

- A top-bar ticker informs admins of any pending or outdated settlement invoices across all pages without needing to open the Subscriptions list.
- Directly clicking a ticker item navigates to that specific subscriber's settlement card.



The screenshot shows a horizontal bar with a light green background. It contains a summary row with the following data: 'CANCEL SETTLEMENT PENDING' followed by a green circle containing the number '17', a vertical separator, '\$380.92', a yellow box with a triangle icon and the text '(Needs Invoice Sent)', '09/22/26', a vertical separator, 'SSUB-00039 Bindu', '\$69.81', a yellow box with a triangle icon and the text '(Needs Invoice Sent)', '09/21/26', a vertical separator, 'SSUB-00011 Jobslastdate', '\$192.33', a yellow box with a triangle icon and the text '(Needs Invoice Sent)', '09/20/26', a vertical separator, and the letters 'SS'.

CANCEL SETTLEMENT PENDING	17	\$380.92	(Needs Invoice Sent)	09/22/26	SSUB-00039 Bindu	\$69.81	(Needs Invoice Sent)	09/21/26	SSUB-00011 Jobslastdate	\$192.33	(Needs Invoice Sent)	09/20/26	SS
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